



## **We Deliver Design and Construction Business Management Systems**

### **Your world is our world**

You deliver our energy efficient homes, schools, offices, factories and hospitals. You engineer our power generation, water purification and distribution facilities. You build our telecoms networks, highways, railroads, airports and sea ports. You also shape the land, design and build the infrastructure that serves our factories, offices and homes. As our earth warms and seas rise, we will be grateful for your work on our coastal defenses. Indeed, life as we enjoy it depends largely on the work of engineers, architects and contractors.

### **The importance of your management system**

The system in which we work either helps us to succeed at work or it does not. Inherent process variation can stop even the best teams from achieving their goals. All such "[common cause](#)" variation comes from the system.

This is why leaders show their commitment to their organization's management system. Leaders engage employees. They plan their work, work their plans, check their progress and act continually to improve. They deliver confidence to all concerned. Well-led teams deliver quality assurance as a result of using their system.

Professional practices of engineers and architects depend on their systems. These systems organize designers and their information. The needs of the owners and users are turned into the specifications and drawings for infrastructure and buildings. Design teams continually evolve their systems to be sure of success.

Likewise, a successful firm of constructors relies on its system for organizing people, equipment, information, materials and trade contractors. These process-based management systems enable builders to translate the designers' plans into the buildings and infrastructure we all depend on.

### **What is the state of your system?**

Our clients use and improve their management systems to make both of the following statements a reality:

- ✓ "Our system enables our firm to manage risk. We use it to innovate, grow our business, deliver value, develop our subcontractors and become more sustainable and profitable."
- ✓ "Our system performs well on [projects](#). It integrates the design and construction processes. It enables project teams to identify and eliminate the causes of wasted time and materials while preventing pollution, assuring quality and securing safety."

### **Our services for owners, architects, engineers and contractors**

We advise and train our clients to develop and improve their process-based management systems. They can translate needs into cash more efficiently in their firms and on their projects.

Pick an option for us to work with you on your management system so it can be used in one office, several facilities or across a global network of locations for excellent execution:

- A. **Do it yourself:** use our website, take our [self-paced eLearning course](#) and enjoy our public auditor training;
- B. **Enable your team:** via our [tailored training on-site](#) or public classes;
- C. **Share the responsibility:** work with our management systems [consulting](#) team; or
- D. **Outsource your project:** so [we develop](#) your management system.

### **Time for action**

Prequalify for the future of design and construction. Whether seeking "[ISO certification](#)" or not, now is the time to appreciate your process-based management system.

Please email [John Broomfield](#) or call 800 666 9001 for action on your management system.

[www.aworldofquality.com](http://www.aworldofquality.com)