



DEVELOPING YOUR LAB MANAGEMENT SYSTEM ISO 17025:2005 PROCESSES (BEYOND ISO 9001:2008)

Clause	Key Process	Process Owner
4.1.5c	Securing customer information and intellectual property	
4.1.5d	Maintaining confidence in the Lab and its personnel	
5.1.2	Assuring correctness and reliability of testing/calibrating	
5.2.4	Developing and maintaining Job Descriptions	
5.2.5	Maintaining sampling, testing/calibration authorities	
5.2/5.4	Deploying sector-specific requirements to the LMS	
5.3	Specifying, using and maintaining environmental conditions	
5.4	Designing and validating methods of testing/calibration	
5.4.6	Estimating the uncertainty of measurement	
5.4.7	Controlling data gathering, analysis, storage & transmission	
5.5	Specifying, using & maintaining test/calibration equipment	
5.7	Planning, conducting and recording sampling	
5.8	Handling test/calibration items	
5.9	Acting on the results of data analysis (also see 5.4.7)	
5.9.1	Participating in proficiency testing and inter-lab testing	
5.10	Reporting and amending test/calibration results	
5.10.5	Reporting interpretations and opinions	

PLEASE NOTE:

1. Some of these processes may already be in place and effective as part of existing system; if so identify the implemented process as “EFFECTIVE” in the Process Owner column.
2. Additional processes listed here may be addressed as new controls of existing processes.
3. Also refer to our [Training](#), [Consulting](#) and [eLearning](#) courses.
4. Click on the standard you want [ISO 17025](#) | [ISO/TR 22971](#) | [ISO 5725-2](#).

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